

Privacy statement

1. Arval bv

Arval processes personal data in order to implement the agreement with your employer. Arval guarantees and respects your privacy and shall only use your personal data in accordance with the purposes detailed in this statement and in accordance with the Dutch Data Protection Authority. Below is an overview of the purposes for which personal data are used within the context of the mobility scheme and of how you can exercise your rights in respect of your personal data.

Personal data is any data that identifies an individual (directly or indirectly). Personal data may be a name or telephone number, but also a date of birth or e-mail address. By creating a unique user account you leave various personal data behind, such as your first name and surname, e-mail address and personnel number. Depending on the agreement with your employer, other personal data may also be required.

2. Data processing

In order to make use of Arval's services, you are required, in respect of the work undertaken by Arval within the framework of the execution of the agreement between Arval and your employer, to provide Arval with personal data. Arval collects and processes information about the employer and its employees in connection with its operational management, in order to provide you with information, to make products available to you and to provide you with services which may be of interest to you, as well as to keep statistical records.

3. Purposes for which data are used

If you have an account on this website, we process the data that has been made available to us by your employer and various data suppliers.

The processing of all these data is used only for the proper execution of the agreement between Arval and your employer, with the purpose of:

- reporting to your employer about the (use of) (lease) vehicles and other vehicles in use by the employer
- providing information to the employer and the employee within the context of the agreement
- collecting statistical data
- internal management
- management reporting.

The management takes place, among others, by processing data of your travel movements and / or costs of travel by public transport and / or (lease) vehicle. Registration will take place in the following way:

- registration of travel movements and / or costs of travel by public transport takes place by processing the user's travel data based on invoice data from providers of public transport
- registration of car trips with a lease vehicle can take place through a car trip registration system or app made available by a third party
- registration of fuel costs and other costs takes place by the processing of invoice information from providers of fuel cards.

We guarantee that we will process this data in accordance with the agreements we have made with your employer. In addition, at all times only the total of the travel data that you record as being for private purposes will be provided to your employer.

Finally, we record information (including the IP address used) in order to compile user statistics and for the security of our website.

4. Cookies

On this website we use cookies that are stored by your browser on your computer. Cookies are used to make the process of logging in and remaining logged in technically possible. Information is also stored by cookies (such as the settings of your computer and the specified preferences) to facilitate your next visit to our website. This information does not contain name or address details or other personal data. You can set your browser not to receive cookies during your visit to our website. In that case, however, you may be unable to use all the features of our website or you may only have access to certain parts of our website. Currently we use the following cookies.

cookie	technical name of cookie	description
session cookie	ASP.NET_SessionId	This is a functional cookie used by our website to store various data of the logged-in user.
authentication cookie	.ASPXAUTH	This is a functional cookie used by our website to find out who is logged in.
request verification token	__RequestVerificationToken__	This is a functional cookie used by our website to verify that certain actions are performed deliberately by a user and not by malware and/or viruses.
Google Analytics cookies	__utm*	This is a non-functional cookie used by Google Analytics to track the number of visitors to the website.

We ask permission for placing non-functional cookies. This permission is granted if you agree to the terms of use and this privacy statement the first time you log in.

5. Exceptional data

Arval does not collect any exceptional personal data (such as data about political opinions, religious convictions or your health) via the agreement with your employer. Should Arval wish to do so, it will request your permission in advance. If you voluntarily provide exceptional personal data to Arval, then you are automatically granting permission for this information to be used.

6. Reports to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens, AP)

Arval has provided reports to the Dutch Data Protection Authority. These reports are included in the public register, which may be referred to on the website of the Dutch Data Protection Authority: <https://autoriteitpersoonsgegevens.nl/>.

7. Security and liability for third parties

Arval may engage third parties in connection with the execution of its services. If and to the extent that third parties gain access to your personal data, a written agreement will be made with these third parties that they will safeguard your personal data appropriately and will only process it on behalf of your employer for the purposes described above.

Arval makes every possible effort to take appropriate organisational and technical measures in order to protect the personal data of the parties involved against illegal processing and / or loss. Arval's employees, who on behalf of Arval have access to the personal data of the parties involved, are subject to a confidentiality clause.

Despite the security measures taken by Arval, it is possible that a third party or parties may succeed in circumventing these measures and / or use the personal data of the parties involved for improper purposes. Should this occur, Arval can never, in anyway whatsoever, be held liable.

Arval shall in no way whatsoever accept liability for any damage resulting from the use of personal data by a third party or third parties to whom, on the basis of this privacy statement or with the permission of the party involved, this data was provided. Moreover, Arval shall not be liable for this third party, or these third parties, complying with prevailing legislation and / or regulations (including the privacy laws).

8. Right of inspection

You may at any moment request Arval, via info@arval.nl or by means of a letter (addressed to: Arval bv, Duwboot 10, PO Box 536, 3990 GH Houten, the Netherlands), to detail exactly personal data Arval has processed.

In addition, at any moment you may, in the way described above, request Arval to supplement, correct or remove some or all of your personal data.

Arval shall respond to such a request within four weeks.

9. Adjust privacy statement

Arval can modify this Privacy Statement at any time. When the privacy statement is significantly altered, Arval will inform you of the changes. The most up-to-date privacy statement is always available on the Arval website (arvalmobilitylink.nl).

If any of the provisions of this privacy statement are, wholly or partially, invalid, voidable or in conflict with the law, the provision concerned shall be deemed to be separate and not applicable. In such a situation, Arval shall replace the relevant provision by a provision with a similar meaning which is neither wholly or partially invalid, voidable or in conflict with the law. The other provisions of this privacy statement shall remain in full force.